

Independent Disability Advisory Group

Thursday 4th August 2022

14.30 – 16.30

Attendees	
	IDAG Member (Chair)
	IDAG Member
	IDAG Member
	IDAG Member
	IDAG Member
	IDAG Member
	IDAG Member
Amy Edgar	D&I Team
Bank station upgrade	
George Beadle	Engineering Highways & Traffic
Samantha Rolfe	Senior Project Manager
Amy Lincoln	Customer Experience
E-scooter trial	
Lizzy Gaden	E-Scooter Trial Coordination Manager
James Cockerton	E-Scooter Trial Performance Manager
Apologies	
	IDAG Member
	IDAG Member
	IDAG Member

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4. E-scooter trial update

IDAG Feedback

- The breadth of factors is fantastic
- Impressed with AVAS initiative
- Worry there are some things not being captured
- AVAS – if it wasn't tested on visually impaired with different visual functions, they wouldn't have picked up an important error of visual screens (which were not accessible and will influence the reliability of results if not improved)

- 2CV – 6 users being interviewed with a range of disabilities isn't enough
- Still a gap which might result in not all the data being captured
- Limited budget due to limited research interviews
- Been a great example of good engagement with IDAG
- Asked about accident data in last meeting? Has this progressed?

TfL response:

- We've done a report with a lot of data and breakdown
- Good to get thoughts on accessibility of the report
- DfT are monitoring their own data for the trials – demographic data but TfL yet to access it. Should be published in their final report but publication date keeps being delayed.
- We have asked our operators to collect demographic data – operators aren't comfortable asking their users, so data is variable.
- Interviews were completed with 6 users and 6 nonusers – 2CV costs were around £3,000

IDAG comments:

- Really surprised on the costs of research.
- Cheaper and more imaginative ways of collecting data from disabled people e.g. RNIB are currently putting together a super user group that may be interested in being involved
- Will you wait for DfT to release data before going out with new procurement? (No because no guarantee as to when they will publish their report)
- Impressed to use ECGs to see how people are reacting to the sounds
- Concerned that if Private scooters are to be made legal – all your hard work making the trial safe may be affected
- Worried about what happens when these safety measures are taken away
- Critical to include the audible sounds for privately owned scooters

TfL response

- There has been an FOI request for a year of injury data. It doesn't disclose detailed information such as disability, but we can share with IDAG.
- DfT – will set the legislation – we will lobby them using what we have learnt and our data from the trial
- In addition to the 2CV interviews, we have spoken to and collected feedback from stakeholder groups.



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